

ProviderConnect Registration Guide

Get Connected!

Carelon Behavioral Health is offering our Children and Youth Behavioral Health Initiative (CYBHI) statewide multi-payer school-linked fee schedule Participating Providers access to our provider portals.

Our provider portals, ProviderConnect and eServices, have the information, tools, and resources that support the day-to-day needs of your patients and office. Depending on the plan and state program, you'll access one or both portals to manage your transactions.

Our provider portal makes routine tasks such as processing claims, obtaining claims information, and verifying eligibility status easy and convenient.

Log in

to or register for our provider portals to take advantage of our online services!

To Get Started:

Website:	Please visit <u>www.carelonbehavioralhealth.com/providers/resources/provider-portal</u> to become a registered user for ProviderConnect. Note : Each account created is user specific and is designed for a single user sign-on. This should not be shared, and each user should request their own sign-on credentials.
Obtain User ID:	 Providers must obtain a user ID before using our online services. To do this, both ProviderConnect forms and the eService form must be filled out and faxed to 866-698-6032.



<page-header> <text><section-header></section-header></text></page-header>		behavioralhealth.com/providers/resources/provider-portals Members	Q Search	Find a Provider Español Other Care	☆ elon Sites
Conline Services Account Request This form authorizes Carelon Behavioral Health to receive and process claims electronically and certifies that claims will comply with all laws, rules, and regulations governing your contract with us. Providers who wish to have inquiry-only access to our system for conducting eligibility and claims status inquiries must also submit this form. vitre labe vitres vitres	S3 carelon. Behavioral Health	What We Offer 👻 Who We Are 👻	Perspectives	Contact Us	
This form authorizes Carelon Behavioral Health to receive and process claims electronically and certifies that claims will comply with all laws, rules, and regulations governing your contract with us. Providers who wish to have inquiry-only access to our system for conducting eligibility and claims This form allows the user access to multiple 		ProviderC	Connect	forms	
C S C Providers Members Q Search Find a Provider Español Other Carelon Sites Search Find a Provider Español Other Carelon Sites Search Find a Provider Español Other Carelon Sites Search Find a Provider Español Search Search Providers <td></td> <td>This form authorizes Carelon Behavioral Health to receive and process claims electronically and certifies that claims will comply with all laws, rules, and regulations governing your contract with us. Providers who wish to have inquiry-only access to our system for conducting eligibility and claim</td> <td>Providers This form of provider id once the u registratio</td> <td>allows the user access to multiple dentification numbers under one login ssers have completed online on or the Online Services Account</td> <td></td>		This form authorizes Carelon Behavioral Health to receive and process claims electronically and certifies that claims will comply with all laws, rules, and regulations governing your contract with us. Providers who wish to have inquiry-only access to our system for conducting eligibility and claim	Providers This form of provider id once the u registratio	allows the user access to multiple dentification numbers under one login ssers have completed online on or the Online Services Account	
What We Offer • Who We Are • Perspectives Contact Us EServices forms Authorization Form This document designates an account manager for your profile within the Carelon Behavioral	✓ Ø New Tab	X 😵 Proxider Portals Carelon Behas X +			
eServices forms Authorization Form This document designates an account manager for your profile within the Carelon Behavioral	\leftrightarrow \rightarrow C $\stackrel{\bullet}{:}$ carelonb	ehavioralhealth.com/providers/resources/provider-portals			☆
Authorization Form This document designates an account manager for your profile within the Carelon Behavioral	Providers 🕶 N	1embers			
for your profile within the Carelon Behavioral	Providers 👻 N	1embers What We Offer ★ Who We Are ★	Perspectives	Contact Us	
	Providers 👻 N	tembers What We Offer → Who We Are → eServ Are Services Terms of Use and Account	Perspectives	Contact Us	
	Providers N S Carrelon Balanciada Health 2. Once you're	Aembers What We Offer Who We Are Secret Who We Are Modelships Median Secret Who We Are Modelships Secret Modelships Modelships Secret Who We Are Modelships Secret Secret Secret Secret Secret Secret Modelships Secret	Perspectives ices forn ar and proc	Contact Us ns essed, you will receive	elon Site:



Registration:		Please visit: <u>https://www.carelonbehavioral</u> portals and click Login.	lhealth.com/providers/resou	urces/provider-
		Wew Tab X S Provider Portals Carelon Behas X +		- 0 ×
		← → C the carelonbehavioralhealth.com/providers/resources/provider-portals		☆ <u>ひ</u> <u>▲</u> :
			2 Search Find a Provider Español Other Carelon	n Sites 🔻
		Scarelon. What We Offer - Who We Are - Perspe	ectives Contact Us	
		Portal l	ogin	
		Fortati	ogin	
		Our provider portals make routine tasks such information, and verifying eligibilit		
		Log in to or register for our provider portals to		
		Log in		
	2.	Click "sign up here" under the Login button		
		New Tab X S Provider Portals Carelon Behas X S Provider Portal	× +	- • ×
		← → C ² ; providerportal.carelonbehavioralhealth.com/index.html#/login		☆ ₽ ≗ :
		R3 carelon	Login below	-
		COLLETON. Behavioral Health	209	
		Denavioral realth	Please use your existing <i>eServices</i> or <i>ProviderConnect</i> credentials	
		From this portal you can accomplish things like:		
		Check member real-time eligibility	Username	
		View Authorizations	Forgot Username	
		E Update Provider Demographics	Password	
			Forgot Password	
			LOGIN	
			Not registered? Sign up here	
Complete	1			
Complete	1.	Complete registration and hit NEXT		
Registration:				



-	lew Tab × 🎖 Provider Portals	Carelon Beha 🗙 😵	Provider Portal	× +		- 0 ×
\leftarrow \rightarrow	C 25 providerportal.carelonbehavioralhealth.	com/index.html#/regis	tration/info			९☆ छे। ≗ :
		Exercise Learning Countries" Primery Enail Address* Primery Enail Ad	Registration	Strep 3 Contact Name Contact Name Contact Name Becontery Direk Address Fac Namber Contern Passeort*		
	red Fields: First Name Last Name NPI Number Tax ID Primary Email Addres Verify Primary Email A Phone Number Username Password Confirm Password Select A Security Que Answer To Security Q	Address stion uestion ecurity Qu				
	ease visit <u>www.carelonl</u> ortal or <u>Provider Portal (</u>				ers> Portals	-> Provider>

IMPORTANT UPDATES TO YOUR SECURITY REQUIREMENTS:

Multi-Factor Authentication (MFA) is Required for Provider Portal Login. You can find more information on this and how to setup MFA at the bottom of this page.

Reminder: Each account created is user specific and is designed for a single user sign-on. This should not be shared, and each user should request their own sign-on credentials.



Revision History					
Version	Date	Submitted By	Revision Description		
1.0	9/4/2024	Jazzmine Thompson	Original Version		
1.0	9/9/2024	Nicole Copiskey	Edited/Approved		